Uninstall Smart Connector

Important: This process requires local administrative privileges to your computer. If you do not have administrative rights, please contact your System Administrator for assistance.

- 1. To uninstall the Smart Connector, right-click on the Smart Connector icon in the system tray and choose Exit.
- 2. Navigate to Programs and Features in the Control Panel. You will see a 9.*x.x.x* version of the software.
- 3. Select the Smart Connector program and click the Uninstall/Change button at the top of the Programs and Features window; or right-click and select Uninstall/Change.

| BRenesas Electronics USB 3.0 Host Controller Driver | Renesas Electronics Corporation | 5/16/2017 | 1.00 MB | 2.0.30.0 |
|---|---------------------------------|-------------|---------|--------------------|
| 📾 RSA SecurID Software Token | EMC Corporation | 4/12/2017 | 56.9 MB | 5.0.0.292 |
| ኛ Smart Connector | Summit Financial Solutions Inc | 12/29/2017 | | 9.10.0.425 |
| 🔀 SmartBranch | Computer Services Inc. | 10/9/2017 | 50.7 MB | 10.13.1.1 |
| 💷 Symantec Endpoint Protection | Symantec Corporation | 8/25/2017 | 503 MB | 14.0.2415.0200 |
| 📀 Telerik Fiddler | Telerik | 4/27/2017 | 12.8 MB | 4.6.20171.14978 |
| TellerScan 32-bit and 64-bit Combined Driver v4.0 | Precision Software Technologie | 12/11/2017 | 3.40 MB | 4.00.0000 |
| Web Enabler for ClearPath MCP | Unisys Corporation | 4/12/2017 | | 57.1.189.8274 |
| 🐻 Web Merchant | Summit Financial Solutions | 12/15/2017 | 38.2 MB | 1.00.0000 |
| Window Drive Dealers - CoDE For Contribution (| CODE ELE Combili | E (14 (0017 | | 07 (20 (2011 2 2 0 |

4. The Smart Connector Maintenance window will display. Click OK to continue with the uninstallation process.



Install the New Smart Connector

- 1. To install the new Smart Connector, open your internet browser and access this website: <u>https://newwebmerchant.csiweb.com/SmartConnector/Publish.htm</u>.
- 2. Click the **Install** button.

| Computer Services Inc Smart Connector | | | |
|--|--|--|--|
| Name: | Smart Connector | | |
| Version: | 10.17.1.11 | | |
| Publisher: | Computer Services Inc | | |
| The following | g prerequisites are required: | | |
| | Microsoft .NET Framework 4.6.1 (x86 and x64) | | |
| - | Windows Installer 4.5 | | |
| If these com button below | ponents are already installed, you can <u>launch</u> the application now. Otherwise, click the to install the prerequisities and run the application. | | |
| Instal | 3 | | |

3. Choose to either **Run** or **Save** the application. The example shown below is Internet Explorer; however, other internet browsers look similar.



If you do not have the recommended version of .NET, the system will prompt you to install. Follow the instructions provided in the <u>.NET Framework Installation</u> section below.

If you do have the necessary version of .NET already installed, it will skip to the <u>Smart</u> <u>Connector Installation</u> section below.

| Name: | Smart Connector |
|--|--|
| Version: | 10.17.1.11 |
| Publisher: | Computer Services Inc |
| The following | prerequisites are required: Microsoft .NET Framework 4.6.1 (x86 and x64) |
| • If these com button below Install | Windows Installer 4.5 ponents are already installed, you can <u>launch</u> the application now. Otherwise, click the to install the prerequisites and run the application. |

4. If necessary, click Accept to complete the .NET installation.



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.NET Framework Installation

To install the .NET Framework on a client or server operating system, complete the following steps:

1. Click Yes to allow the .NET installation program to make changes to your computer.

| 🚱 User Accoun | : Control |
|----------------|---|
| Do yo chang | u want to allow the following program to make es to this computer? |
| R | Program name: NDP461-KB3102438-Web.exe Verified publisher: Microsoft Corporation File origin: Hard drive on this computer |
| Show deta | ls Yes No |
| | Change when these notifications appear |

2. The installation will begin downloading the proper files in the background for the installation process. This process may take a few minutes to complete.



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Smart Connector Installation

1. To begin installation of the Smart Connector, click the Install button.



2. The Smart Connector application will begin the installation.



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| Summit Connector | |
|------------------------------|---|
| <u>CSI- Remote De</u> | <u>posit</u> |
| E CONTRACTOR SOLUTIONS. INC. | User Name: Password: (User Name and Password case sensitive) Remember User Name Forgot User Name Forgot Password Sack Next Cancel |

A new Smart Connector login screen will appear once the installation is complete.

Note: If a new login screen does not appear, navigate to Programs and Features in the Control Panel and verify the version number of Smart Connector has been updated to 10.17.1.11.