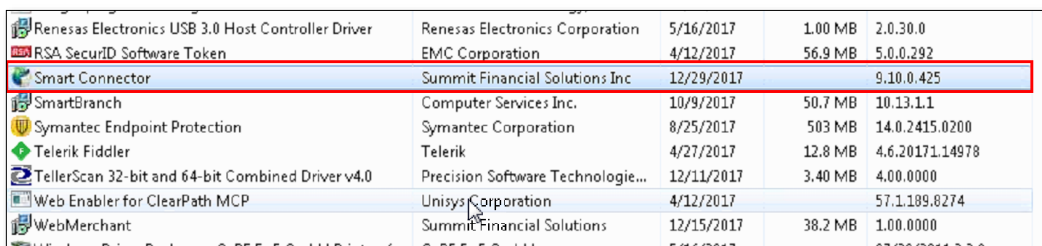


Uninstall Smart Connector

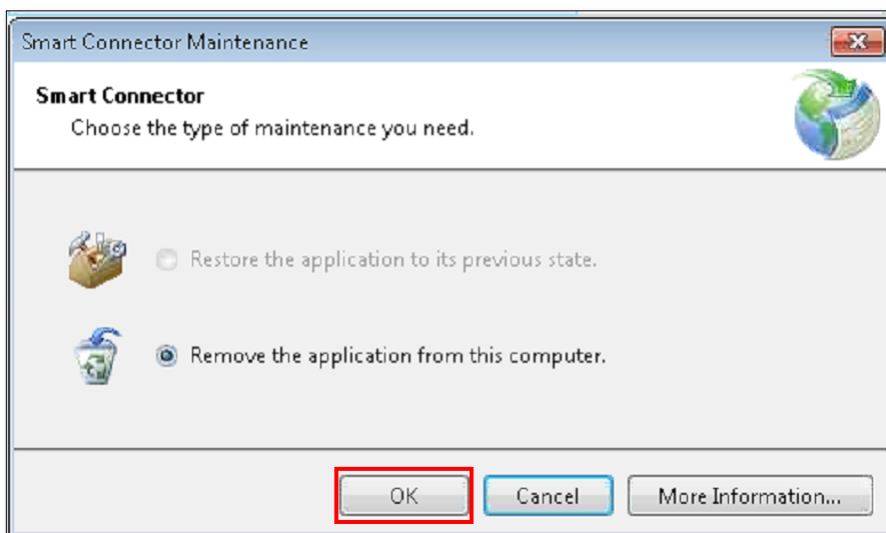
Important: This process requires local administrative privileges to your computer. If you do not have administrative rights, please contact your System Administrator for assistance.

1. To uninstall the Smart Connector, right-click on the Smart Connector icon in the system tray and choose Exit.
2. Navigate to Programs and Features in the Control Panel. You will see a 9.x.x.x version of the software.
3. Select the Smart Connector program and click the Uninstall/Change button at the top of the Programs and Features window; or right-click and select Uninstall/Change.



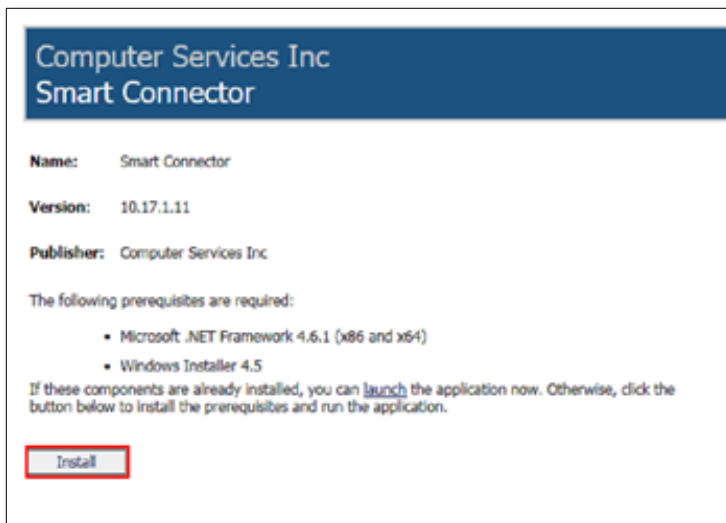
Name	Publisher	Installed On	Size	Version
Renesas Electronics USB 3.0 Host Controller Driver	Renesas Electronics Corporation	5/16/2017	1.00 MB	2.0.30.0
RSA SecurID Software Token	EMC Corporation	4/12/2017	56.9 MB	5.0.0.292
Smart Connector	Summit Financial Solutions Inc	12/29/2017		9.10.0.425
SmartBranch	Computer Services Inc.	10/9/2017	50.7 MB	10.13.1.1
Symantec Endpoint Protection	Symantec Corporation	8/25/2017	503 MB	14.0.2415.0200
Telerik Fiddler	Telerik	4/27/2017	12.8 MB	4.6.2017.1.14978
TellerScan 32-bit and 64-bit Combined Driver v4.0	Precision Software Technologie...	12/11/2017	3.40 MB	4.00.0000
Web Enabler for ClearPath MCP	Unisys Corporation	4/12/2017		57.1.189.8274
WebMerchant	Summit Financial Solutions	12/15/2017	38.2 MB	1.00.0000

4. The Smart Connector Maintenance window will display. Click OK to continue with the uninstallation process.

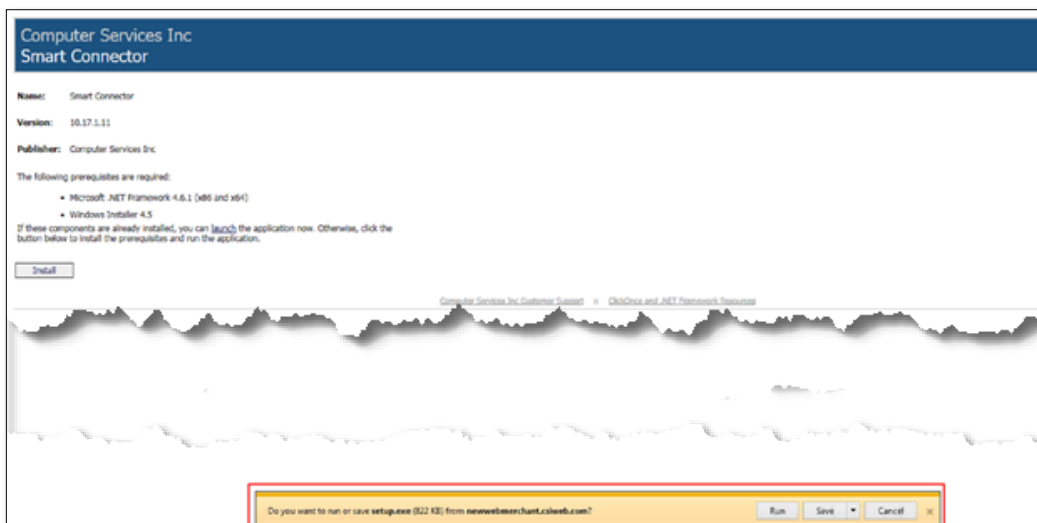


Install the New Smart Connector

1. To install the new Smart Connector, open your internet browser and access this website: <https://newwebmerchant.csiweb.com/SmartConnector/Publish.htm>.
2. Click the **Install** button.

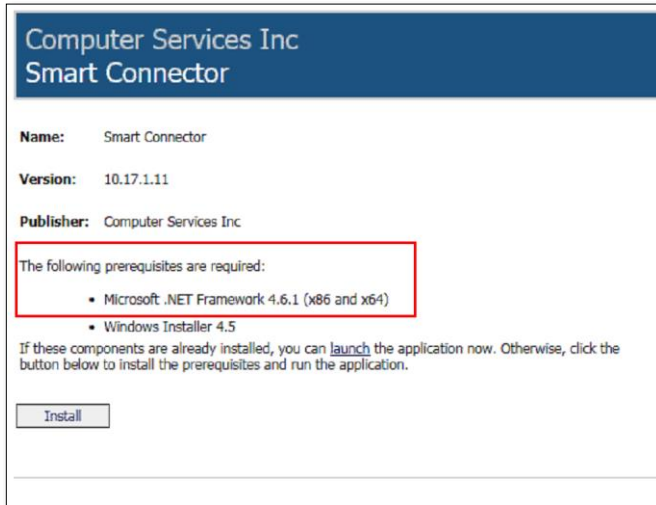


3. Choose to either **Run** or **Save** the application. The example shown below is Internet Explorer; however, other internet browsers look similar.

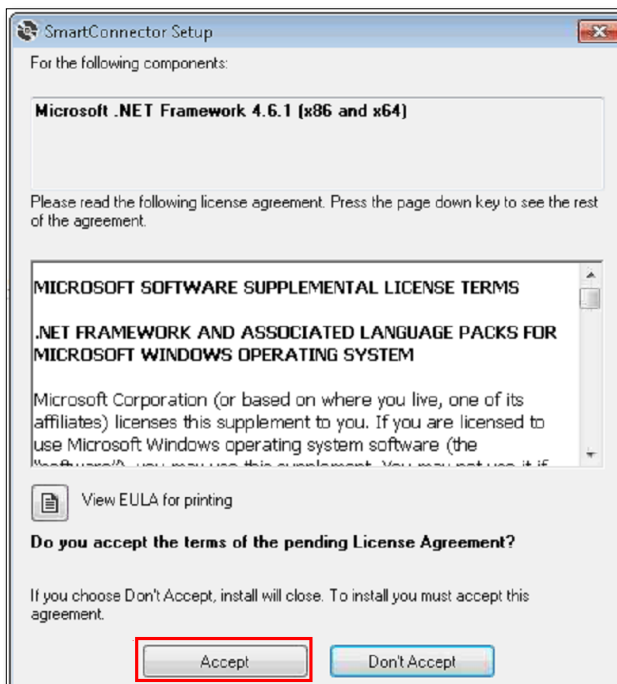


If you do not have the recommended version of .NET, the system will prompt you to install. Follow the instructions provided in the [.NET Framework Installation](#) section below.

If you do have the necessary version of .NET already installed, it will skip to the [Smart Connector Installation](#) section below.



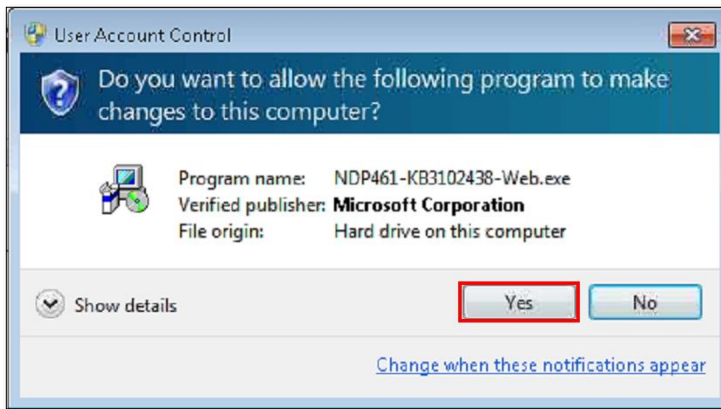
4. If necessary, click Accept to complete the .NET installation.



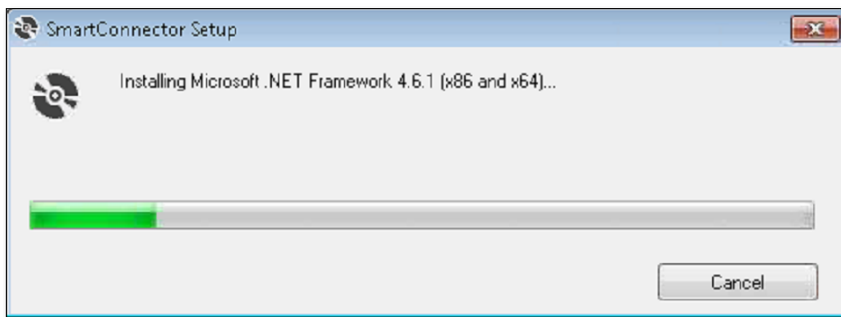
.NET Framework Installation

To install the .NET Framework on a client or server operating system, complete the following steps:

1. Click Yes to allow the .NET installation program to make changes to your computer.

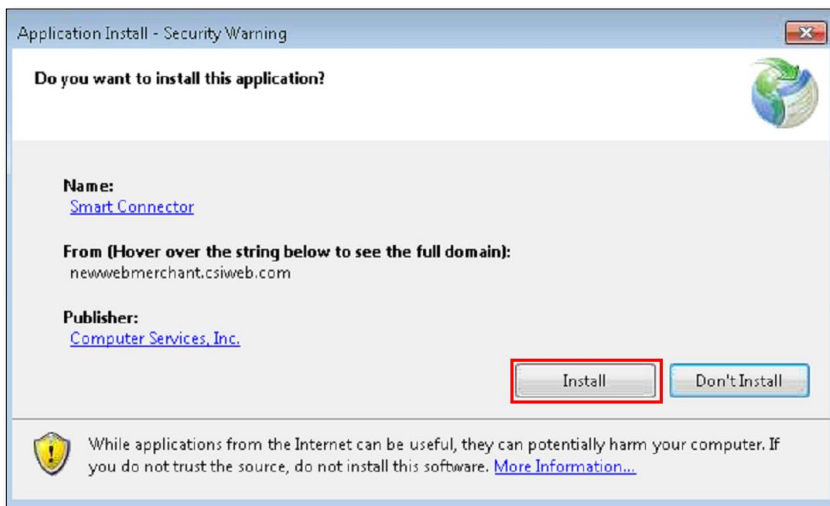


2. The installation will begin downloading the proper files in the background for the installation process. This process may take a few minutes to complete.

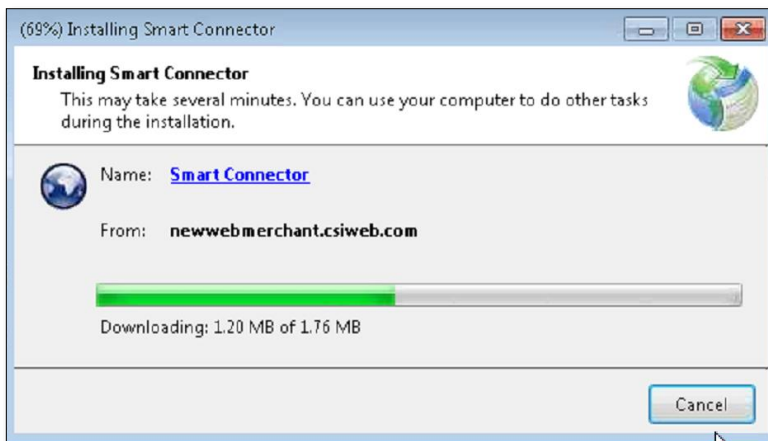


Smart Connector Installation

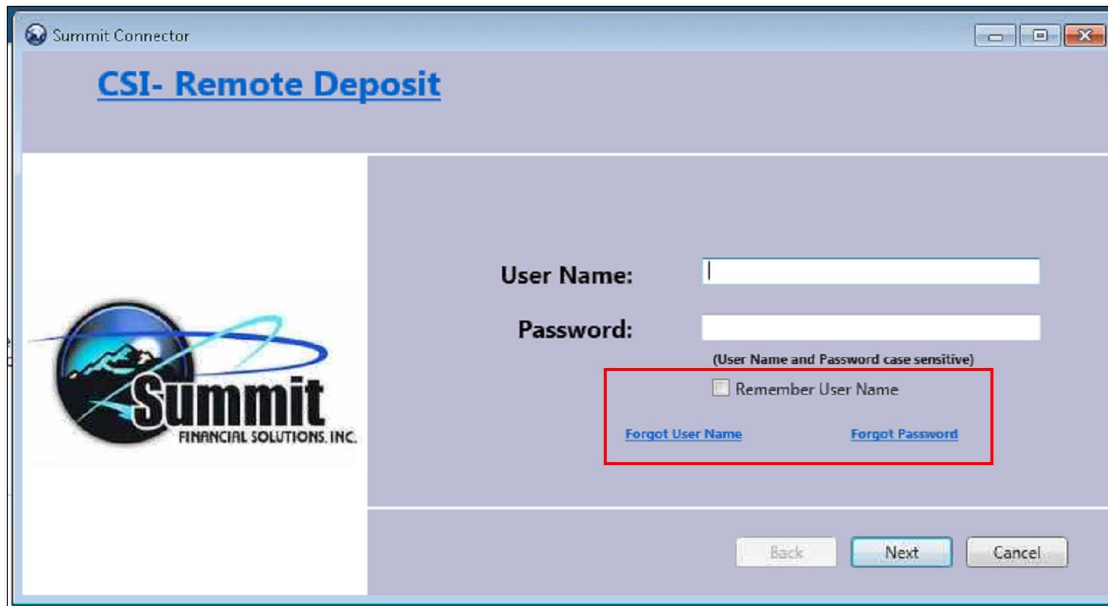
1. To begin installation of the Smart Connector, click the Install button.



2. The Smart Connector application will begin the installation.



A new Smart Connector login screen will appear once the installation is complete.



Note: If a new login screen does not appear, navigate to Programs and Features in the Control Panel and verify the version number of Smart Connector has been updated to 10.17.1.11.